In a few short words, please expand on your rating.

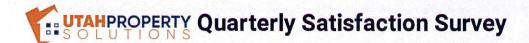
You would have got a 10, just let me know when you're doing repairs in the future

Name

Property Address

Augusta Dr

Tuesday, July 13, 2021



On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

I have been a very satisfied client! I'm pleased with your customer service and the client renting my home.

Please share with us what you feel we could be doing better as your property management company.

Offer the option at the end of each year for PAPER tax documents versus electronic. It makes tax filing easier.

Name

Property Address

Winding Timbers Lane

10

In a few short words, please expand on your rating.

Nice not to worry about this townhome.

Please share with us what you feel we could be doing better as your property management company.

Answer the phone. Every time I call nobody answers.

Name

Property Address

Forehand lane

Tuesday, July 13, 2021



On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

3

In a few short words, please expand on your rating.

You might want toremove my number from your auto text list. You need tobe more flexible with your maintenance company.

Please share with us what you feel we could be doing better as your property management company.

Listentoyour clients. Understand their frustrations withyou and work withthem tofix the problem. Instead, you just get rid ofthe client. Nice!

Name

Property Address

Pinedale Cr

UTAHPROPERTY Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

No complaints to date

Please share with us what you feel we could be doing better as your property management company.

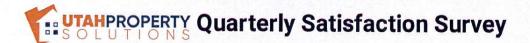
No complaints to data

Name

Property Address

Valdean

Tuesday, July 13, 2021



On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

I love that you handle everything and I don't have to worry about my property.

Name

Property Address

Aspen springs

In a few short words, please expand on your rating.

Keep up the good work

Please share with us what you feel we could be doing better as your property management company.

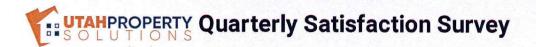
Timely start/ shut down of sprinklers to avoid large repairs.

Name

Property Address

12016 s r

Tuesday, July 13, 2021



On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Good customer service. Quick responsive, and good follow-ups. Good tracking system for expenses.

Please share with us what you feel we could be doing better as your property management company.

Expenses that is going to cost greater than \$50 should be communicated proactively to the Owner.

Name

Property Address

3 Walnut Canyon Lane

10

In a few short words, please expand on your rating.

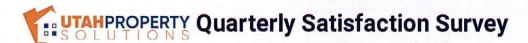
Easy process, convenient, good customer service. Ivette is great. Fast follow up.

Name

Property Address

Dupont Ave

Wednesday, July 14, 2021



On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Very responsive and proactive

Please share with us what you feel we could be doing better as your property management company.

In the owner portal it would be great to see the status of any open Owner Inquires submitted

Name

Property Address

1679/1681 E